

# Telecommunication Services

## SCAN Long Distance

Calls to locations within Washington state		
	Rate	Unit
Intrastate calls	\$0.0550	minute
Interstate calls	\$0.0575	minute
Canadian	\$.15	minute
International calls	\$.99	minute
Directory assistance	\$.75	per call

## SCAN Plus Calling Cards

	Rate	Unit
Calls to all 50 states	\$0.0975	minute
Other Calling Card Charges		
Surcharge	\$.10	per call
Canadian	\$.15	per minute
Surcharge	\$.35	per call
International	varied	by location
Operator assisted	\$5.50	per call

## Local Telephone Services Central Office Services

(Qwest locations)	Rate	Unit
Olympia, Lacey	\$24.00	line/month
Tacoma 589 prefix	\$26.00	line/month
Longview, Seattle, Spokane, Tacoma	\$28.00	line/month
Aberdeen, Bremerton, Centralia, Chehalis, Colfax, Colville, Omak, Puyallup, Tacoma 471 prefix, Yakima	\$30.50	line/month
Auburn, Bellevue, Bellingham, Federal Way, Kent, Pasco, Renton, Seattle 439 prefix, Shelton, Vancouver	\$32.50	line/month
Port Angeles, Port Orchard Port Townsend, Walla Walla	\$33.00	line/month
Ephrata, Moses Lake	\$36.00	line/month
Other central office locations	Quote/service agreement	
PBX	Quote/service agreement	

## Conference Calling

	Rate	Unit
	\$0.09 minute/participant	

## Enhanced Voice Telecommunications Services

Automatic Call Distribution	Quote/service level agreement	
Interactive Voice Response	Quote/service level agreement	
Computer Telephony Integration	Quote/service level agreement	
Simon Voice Messaging Service		
Basic	\$7.00	mailbox
Standard	\$8.75	mailbox
Premium	\$10.75	mailbox
Virtual	\$6.95	mailbox
Special Applications	per quote	

## Wide Area Network Services

*All priced within quote/service level agreement*

Statewide Transport Network
TCP/IP Backbone Network
Frame Relay Services
Wireless Data Services
Intergovernmental Network Services (IGN)
Internet Access Services

## Proprietary Network Services

Unisys Network	Rate	Unit
Low Speed Connection	\$380.00	month
Medium Speed Connection	\$598.00	month
High Speed Connection	\$1,168.00	month

System 390 Network	Rate	Unit
Low Speed Connection	\$650.00	month
Medium Speed Connection	\$845.00	month
High Speed Connection	\$1,125.00	month

## Technology Brokering Services

Current pricing available on the  
TechMall at <http://techmall.dis.wa.gov>

Workstation and Network Equipment
Configuration Services
Microsoft Select and Enterprise Licensing
Novell MLA Licensing
Adobe Licensing
Oracle Licensing

## Master Contracts

Current pricing available on the  
TechMall at <http://techmall.dis.wa.gov>

Wireless Voice and Data Services
Pager Equipment and Services
Small Business Telephone Systems
Voice Messaging Equipment
Toll-Free Calling Services
Digital Certificates
Internet Check Payment Services
Web-based Application Support Services
Content Management
Personal Computers and Associated Equipment
Data Communication Products
Optical Fiber/Copper Cabling Installation/Maintenance
IT Equipment Maintenance
IT Research Services



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Technology Services

## RATE SCHEDULE



EFFECTIVE JULY 1, 2004

**dis.wa.gov**

Our core purpose at the Department of Information Services

is to provide technology leadership and services that make life better for the citizens of Washington.

Our goals are to:

Maximize the use of Washington’s world-class IT infrastructure

Foster collaborative approaches for solving business problems

Encourage innovative uses of technology through vision, strategic planning and policy

Build trusted partnerships through first-class customer service

Provide cost-effective access to technology products and services by aggregating public sector demand

Strengthen public confidence through reliable services

Contact Us

http://techmall.dis.wa.gov/customer\_service/people/dis\_contacts.asp

Use Area Code 360 unless otherwise noted

DIS Director’s Office	902-3470
DIS Rate Information	902-3521
Customer Service Agreements	902-3551
State Government Directory Assistance	753-5000
Outside Olympia Calling Area	1-800-321-2808

Computer Services

New and Ongoing Services	902-3041
Service Billing Questions	902-3527

Telecommunication Services

General Information	902-9830
Technology Brokering Services/ Master Contracts	725-4200

Interactive Technologies

Enterprise Security Services	902-3488
Video and Web Services	407-0609
Access Washington™/Inside Washington	725-5319

Computer Services

Computer Processing

System 390 Processing	Rate	Unit
ADABAS	\$395.00	process hour
Batch	\$395.00	process hour
CICS	\$395.00	process hour
TSO	\$395.00	process hour

System 390 Volume Discounts

ADABAS	30% of sales greater than 3,000
Batch	30% of sales greater than 14,000
CICS	30% of sales greater than 3,000
TSO	30% of sales greater than 3,000

Unisys 2200

Processing	Rate	Unit
Batch	\$.70	KSUA*
Demand	\$1.70	KSUA
Realtime	\$.90	KSUA

\*KSUA=1000 SUAs (Standard Unit of Accounting) = Unisys measurement tool

Production Services

Staging, de-staging and job submission

	Rate	Unit
Routine	\$36.00	hour
Rush or Walk-through	\$46.00	hour

Printing

Line (Computer Room)	\$1.00	1,000 lines
Remote (Customer Site)	Free	
Page Printer (Computer Room)	\$.026 + paper form cost	page

Microfilm (COM)

Microfiche Originals	\$.30	fiche
Microfiche Duplicates	\$.10	fiche
Microfiche Pages	\$.0065	page

System 390 Processing Discount Schedule

Job Class Batch	Title	Turnaround Objective	Prime (6 a.m.- 6 p.m. M-F)	Non-Prime (6 p.m.- 6 a.m. M-Sunday)
R	Regular scheduled (CA-7)	Due out time	1.00	.50
O	On-demand scheduled (CA-7)	Input queue	1.50	.75
J	Superhot	.1 hr	4.00	2.00
H	Hot Job	1 hr	2.50	1.25
A		2 hrs	2.00	1.00
D		4 hrs	1.50	.75
E	Off-prime	Next morning		.65
F	Printspool	N/A	1.00	1.00
C		N/A	1.50	.75
TSO		N/A	1.00	.50
CICS		N/A	1.00	.50

System utilization charges are based on service levels by class.

- Notes:
1. Input queue includes time from read-in to start execution.
  2. Turnaround time includes time from read-in through job termination.
  3. Printing is excluded from turnaround and shift discounts.
  4. Job classes J and H may be submitted through CA-7 but will be billed at J and H billing factors.
  5. Class E jobs commence execution at 6 p.m. and will be accepted until midnight daily.
  6. The shift discounts will not be applied when initiation and/or termination occur during prime shift, except E class, which always receives the shift discounts.

Web Services

Video Services

Video Encoding/Digitalization

Webcasting

Ask George™

Enterprise Security Services

Web Design and Development	per quote
Video Production and Satellite Broadcasting	per quote
Placing Video on the Web	per quote
Live Video Streaming	per quote
Customized Agency Search	per quote
Virtual Private Network (VPN)	\$15 per user/month
Fortress Services	quote per service level agreement

Enterprise Storage

Tape	Rate	Unit
Cartridge Tape Storage	\$.08	cartridge/day
Offsite Storage (vaulting)	\$.06	tape/day
Virtual Tape	\$.007	gigabyte/hour

Disk

S/390 Disk Storage	\$.350	gigabyte/hour
S/390 Dedicated Disk	\$90.00	volume/day
S/390 DASD Archiving	\$.01	gigabyte/hour
Unisys Disk Storage	\$.013	track/month
Unisys Shared Mass Storage	\$.005	track/month
Server Backup Services	\$7.50	gigabyte/month

Enterprise Business Solutions

Shared Web Hosting	Rate	Unit
Set-up Fee	\$60.00	per set up
Basic (0 - 20 MB storage)	\$20.00	month
Standard (20 - 100 MB storage)	\$60.00	month
Intermediate (100 - 500 MB storage)	\$200.00	month
Advanced (500 MB - 2 GB storage)	\$400.00	month
Redirect page	\$20.00	month
LISTSERV®	\$7.00-\$250.00	list per month
>100,000 List Members	quote	per service level agreement
Shared Exchange E-mail	\$15.00	mailbox per month
Server Hosting	quote	per service level agreement
Enterprise E-mail	quote	per service level agreement
Secure File Transfer	quote	per service level agreement